

14 days cooling off period

We will grant you 14 days to judge if your purchase is satisfactory. Within this period you can return the product. You can take a close look at the product just like you would do in a shop and test if it lives up to your expectations. If you have your doubts whether you can still change your product then please contact us on +31-6-28298484 or info@koozie.eu

If you are not all satisfied with the product then please return it to us in the original packing and unused. You can read below how to handle. We will refund your money including the original delivery costs within 14 days. You only have to pay yourself for the return shipment.

Date:

Client number:

Order number:

Date of purchase:

Items:

Reason of returning:

Send your purchase back in the original package. The whole order should be send back unless we agreed upon the partial order.

The cost for shipment is for you.

When received we will check the condition of the returned goods. When in order we will send a replacement or reimburse your returned order.

Please send this form to info@koozie.eu

Koozie.eu

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All our terms and conditions also apply on the 14 day cooling off period.